September 8, 2011 FLITE Technology Meeting Minutes

CHAIRPERSON: Leah Monger

Present: Leah Monger, Emily Mitchell, Josie VanAvery, Kriss Tessin, Kristen Motz, Randall Schroeder, Rick Bearden, Scott Claerhout, Jackie Hughes.

Update on FLITE wireless network
Rick Bearden stated two things have been reported since the last meeting but those were more lap top issues and not wireless issues.
Randall Schroeder stated that only hardware problems were reported to him and the strategy in place to capture problems is working.
Action: Continue 8/31/11 mechanism to capture problems.

Login problem associated with Windows 7 and public workstations
Kristy mentioned there were problems with logins because when students open the workstations they would try to use their personal login but they shouldn't, they only need to use default log. Scott Claerhout stated the problem is a security feature of Windows 7. Another issue was the Clean Slate was not cleaning very well and perhaps that problem could be that the ghosting did not complete when executed.
Action: Scott will suggest to other IT support personnel that we change background and create graphics that state "Use default log" and re-ghost the computers that are not performing a Clean Slate.

Planning for the end of VHS and VCR's
Leah Monger stated there were problems with VHS machines and IT wanted to discontinue VHS rather than repair. Scott confirmed the DVD/VHS Combo will be discontinued when repairs are needed and this direction will also be followed for VHS equipment. It was stated that FLITE needs to retain VHS equipment as long as there are VHS tapes in the collection.
Action: Future planning is necessary to create a timetable for discontinuing VHS.

Update on security camera upgrade; rationale why staff need viewing rights to security cameras
Leah stated there was an inquiry as to the number of FLITE personnel with access to the security cameras. Her response will state that the Library's safety team members need access to observe activities in the building, determine why alarms are ringing, etc.
The additional work needed to create an "elbow" for some cabling sticking out from the control unit of the FLITE security camera system was addressed as to whether it was completed. Josie stated the FOAP number for payment was released to Jim Cook. Jim was ordering the materials needed.
Action: Kriss Tessin mentioned he will check on the situation.

Update on purchase of additional Mac Book
Rick Bearden stated the eHSARF #7506 is now in process for this purchase. Product should arrive soon.

Purchase of new laptop/notebook computer for instruction
Rick Bearden stated the quoted price (per Brent) was high for the purpose needed.

Other business/roundtable
Leah would like to have an input on some of the questions asked about our needs and satisfaction the next time there is an IT questionnaire.
Leah informed the group that the Innovative Interface has new platform (Sierra) software that is built on open source architecture rather than proprietary access and she strongly supports the use of it. She also stated Pete Zeimet from Innovative Interfaces mentioned the new Sierra platform has a special deal right now if we sign up by Oct. 31.

Kristy mentioned the strategy to hold the 1st floor computer towers in their cradles with strings worked very well. There were a total of 60 computers in rooms 110 and 112.

Rick mentioned the computer maintenance was scheduled at 10:00 p.m. on 9/8/11 for upgrades.

Kriss stated Pathfinder Pro was uploaded but not ready.

Emily had a problem requesting her new computer which she was scheduled to receive.
Scott will look into the matter.

Rick stated the ILLiad Server updgrade for the interlibrary loan system was ordered and received.

Jackie Hughes mentioned the Atomic Learning Video and asked if FLITE was interested. It is available at atomiclearningvideo.com.

Next FLITE Technology Meeting

September 21, 2011, 10:00-11:00 a.m.

Submitted by Josie VanAvery