



## March 20, 2013 – FLITE Technology Meeting Agenda

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**Chairperson:** Scott Garrison

**Present:** Scott Garrison, Josie VanAvery, Kristy Motz, Kriss Tessin, Leeann O’Neal, Steve Cox, Randall Schroeder, Mike Johnson, Rick Bearden, Leah Monger, Andrew Peterson.

### Topics for Discussion

#### PCR process/lessons learned

Mike did not have an update on FLITE specifically but as a whole he noted the PCR process is currently at 40 percent and completion is expected by May 3. Leeann and Tom Cooley are the responsible for the library setup. Leah noted that her computer came with Parallels installed but doesn’t have license activation yet. She also noted that she has been running Sierra on Parallels and it seems to be working well.

Randall noted problems regarding the Parallels software and his Lotus Notes.

Rick noted he would follow up with Oakland Schools as to how they are managing the Parallels software.

#### Active Directory progress on campus, and FLITE migration

Mike noted that IT's goal is to complete conversions by the end of August. The FLITE migration will be sometime this summer. Rick and Scott have a meeting scheduled to discuss migrating resources. The timeline for authentication to switch over Blackboard is unclear. This will depend on the CAS authentication transition. If Ferris switches to Microsoft 365, the AD has to be in place first.

#### Email

Leah noted that a decision was not made regarding the new email service for FSU at this point in time. She also noted that the committee’s decision has evolved to be Microsoft vs. Google. She also noted that the evaluation process has been confusing to the committee members. There are 7-8 subcommittees for different aspects of the platform.

Kriss noted that the clients do not install the same between the two systems and they hope to choose one that migrates well and meets the needs of end users.

### **PaperCut migration progress and expected completion**

Rick noted that the process is now going more smoothly. The big flow of value transfer has subsided. John Ruark is assisting with the students' transition to the new process and has most devices connected up. Rod and Bill are also assisting with registering the students/patrons while Rick plans to move forward with the patrons registering themselves. Rick is still sorting out how to handle dept/unit cards – generic cards that can be used by multiple staff. He also plans on the College rollouts to be done by the end of the month due to the Pharos license expiring. Rick will speak with the College of Pharmacy about setting them up at the end of the semester.

### **BRCL update**

Scott noted that the March 19 meeting was a very positive town hall meeting with a good turnout. He also noted that the BRCL will be bringing their Charter Fiber Network into FLITE for their use which will limit competition for the wireless between FLITE patrons and BRCL patrons. Scott added that Miriam Andrus stated at the town hall meeting that there were very few BRCL patrons that use the internet.

Kriss noted that the BRCL is set for a July move to FLITE.

BRCL will be on the agenda continually through to December.

### **Wireless Network Update**

Randall noted that he and Rick met with network people about the guest wireless. The complicated kiosk-based approach has given way to a new FSU\_Public network. People will see FerrisWiFi, FSU\_Student, and now FSU\_Public. Public allows checking email, library catalog, and forces you to proxy to databases like typical wireless etc. but it's not necessarily adequate for their purposes. Mike will check on network resources devoted to FSU\_Public vs. FerrisWiFi, i.e. for performances.

### **405 Learn Lab update**

Andrew reported that the lab is almost completed but still in process. He noted a couple of audio problems with feedback loops and minor technical issues. He also noted that there wasn't a definite date as to when the room will be fully operational. The plan is to have two open houses; one for building partners as a "soft opening" and one for the whole campus.

Scott noted he would like to hold tours for FLITE personnel as part of our meeting agenda.

Rick will put room 405 into the room booking system and noted that the Learn Lab will work fine for general meetings.

**Room 446**

Scott noted a consultation with Joe Stokrich regarding a technology upgrade to a minimal AV working in room 446. The discussion is ongoing to make the room usable at the least expense and perhaps only investing with an upgrade that allows the use of a laptop for presentations or possibly a computer hook-up.

**Other business/roundtable**

Kristy suggested possibly holding the next technology meeting in 405 to allow the group to see the potential of the renovation.

Andrew noted that the FCTL is working on the installation of a web cam for room 438.

Randall noted he is would like to set up a tour of room 405 during the time frame of one of the All FLITE monthly meetings.

Meeting adjourned at 10:55.

**Next FLITE Technology Meeting**

**April 17, 2013 / 10:00-11:00 a.m.**